

leading edge technology



POWER to the PEOPLE

Clean, reliable power supply is fundamental to your business continuity!

Energy is the single-most powerful, essential resource that people in business depend on to keep them going. People, workplace comfort and security, building infrastructure, continuous operation of technology and critical assets, all depend on continuously available power! IndeServe is expert in the provision of clean, reliable, continuous power.

Whatever your business needs to maintain safe power supply — whether it's surge protection, power conditioning, business continuity through uninterrupted power supply, or power generation — there is an IndeServe expert who can provide the in-depth, hands-on advice and services to implement trouble-free power solutions and ongoing support services.



- > Higher availability
- > Increased reliability
- > Greater manageability
- > Lower capital and operating costs

Make sure your investments in business critical information and telecommunications systems are safely protected.

IndeServe's unique experience in multivendor, multitechnology, multiservice networks makes us the ideal choice for projects that require an in-depth, hands-on understanding of network planning and deployment.



Choose from our comprehensive portfolio of services!

Needs Assessment Services: An IndeServe UPS certified engineer will visit your site and collect data pertaining to electrical loads, wiring practices, power quality, existing power protection equipment, and environmental conditions.

Supply Services: IndeServe has a comprehensive purchasing and supply chain management process for ordering and shipping a full range of power protection products direct to your premises.

Installation Planning Services: We will meet with you prior to installation to offer guidance on how to best physically position and connect the equipment to your current infrastructure.

Installation and Assembly Services: Once your equipment has arrived, we will unpack all components, position the equipment (including seismic bracing if required), and assemble all components into an integrated power system.

Installation of Electrical Services: An IndeServe registered electrician will install the appropriate electrical systems to integrate the equipment into your infrastructure, including mains supply, bypass panels, distribution switchboards and the electrical wiring to interconnect all of these products with the UPS and the equipment the UPS is supporting (eg servers, switches, other rackmounted or free-standing equipment).

Start Up (Commissioning) Services: An IndeServe UPS certified engineer verifies all the connections on your system. Once the unit has been powered up, we ensure it is functioning correctly in all modes of operation. Your staff will receive basic operational instructions to familiarise them with the components of your system.

Network Integration Services: IndeServe UPS certified engineers can assist in all tasks associated with integrating the power protection products into your network, including the installation of cabling and software for monitoring and management systems.

Remote Monitoring Services: IndeServe offers expert outsourced services via a range of monitoring and management products.

On Site Repair Services: IndeServe field service engineers are trained to isolate and correct a problem on site. We offer a choice of Same Day, Next Day or Next Business Day response times. These nationwide field services are managed by IndeServe's 24-hour call centre, the National Service Centre in Wellington.

Preventative Maintenance Services: In order to keep your power protection equipment running at maximum efficiency, IndeServe will schedule regular visits to examine your system to ensure optimum performance.

The value of IndeServe

IndeServe is available to serve organisations of any size throughout New Zealand. Our range of power protection products is extensive, capable of solving the requirements of a small sole trader wanting protection for a low wattage device like a personal computer, or the most sophisticated requirements of very large organisations with centralised networks of business critical assets.

No job is too big or too small for IndeServe.

Wherever you are in New Zealand, an IndeServe engineer or registered electrician can be on your doorstep for same-day service delivery. We achieve this because we operate a chain of Service Centres throughout New Zealand.

